



## **OFFICE OF INFORMATION SERVICES**

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**DATE:** April 21, 2006

**TO:** All Medicare Advantage, Prescription Drug Plan, Cost, PACE, and Demonstration Organizations

**FROM:** Henry Chao, MA/Part D Implementation Manager /s/  
Information Systems Modernization Group

**SUBJECT: Special TRR Communication – Clean Ups, TRC 199 and Enrollment Reconciliation**

As mentioned on previous MA/PDP Operational User group calls and emails, CMS will on occasion conduct a series of data “clean-ups” resulting in a Special TRR. We are scheduling the delivery of the Special TRRs typically on either Mondays or Tuesdays. This email is to inform you of the possibility of your plan receiving a TRR as a result of clean-ups conducted over the past week. The following is a description of the clean-ups conducted. Keep in mind not every plan will receive a TRR as a result of each of these clean-ups.

### **Special Cleanup TRR - Sent to Plans on April 24, 2006**

Please note, not all Plans received this Special TRR. Only those with transactions/beneficiaries that were impacted by the following situations:

1. Locked Beneficiaries – transactions receiving TRC 165, because of beneficiary records being locked, were reprocessed. Plans should see transactions on the TRR with an accepted or rejected status with a legitimate TRC.
2. Blank TRC codes – transactions receiving blank TRCs because of beneficiary records being locked were reprocessed.
  - a) For beneficiaries where no subsequent transactions have been processed, Plans should see transactions on the TRR with an accepted or rejected status with a legitimate TRC.
  - b) For beneficiaries with subsequent transactions, the reprocessing resulted in TRC 199, which will be sent to the Plans on a special TRR on 4/25 (described below).

**CMS will produce two Special TRRs on Tuesday April 25, 2006:**

### **Special Reject TRR - Sending to Plans on April 25, 2006**

Some transactions that were pended in the system are for beneficiaries who have since had other actions performed on their records. These prior transactions cannot be released back into the system and will be rejected back to plans with a TRC 199, which means "Rejected, Returned to Plan for additional research." After examining these returned transactions, if a plan believes the transaction should be re-run, the plan should re-submit the transaction. This may require use of the retro process.

This TRR will follow normal naming conventions with the exception that the date node of the name will be modified as per the following example:

e.g. P#MMA.@BGD5050.PLNxxxxx.**YM0604B**.D25.TRWEEKD

### **Special Enrollment Reconciliation TRR – Sending to Plans on April 25, 2006**

Additional information on the special Enrollment Reconciliation TRR will be forthcoming. Please be aware that the following naming convention will be used:

e.g. P#MMA.@BGD5050.PLNxxxxx.**YM0604A**.D25.TRWEEKD

Questions regarding this information should be directed to the MMAHelp Desk at 1-800-927-8069 or [mmahelp@cms.hhs.gov](mailto:mmahelp@cms.hhs.gov).